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CO-CREATING INNOVATIONS FOR HEALTH

INSUPPLY LEARN · LEARNER GUIDE

Learner guide: Health Facility Supply Chain Micromodules

How to take the Health Facility Supply Chain Management Micromodules on inSupply Learn, from registration to your certificates of competency.

Read it online at **learn.insupplyhealth.com/help/guides/hsc-learner**. Version 1.1, October 2026.

The journey at a glance

STEP 1
Register
Create your account and verify it with a code.

STEP 2
Pick a micromodule
The series has five micromodules. Start with any one.

STEP 3
Enroll
Join the micromodule from its page.

STEP 4
Pre-test
A short pre-test shows what you already know. It is not graded.

STEP 5
Lessons
Each micromodule has four or five lessons of about 25 minutes. Take them in any order.

STEP 6
Post-test
When every lesson is done, pass the post-test with 80% or more.

STEP 7
Certificate
Your certificate of competency for that micromodule is issued at once. Finish all five for the series badge.

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1. Before you start

The series is free. It is for health workers who manage medicines and health products at a health facility or a pharmacy. You can take it on a phone, a tablet or a computer.

1. Have your **email address** and **phone number** ready. The platform sends codes and reminders to them.
2. Use a good connection the first time you open each lesson. After that, your progress saves even when the connection drops.
3. On a phone, add inSupply Learn to your home screen when the platform offers it (**Install**). On an iPhone, tap Share, then **Add to Home Screen**.

Good to know

• Your names are printed on your certificates exactly as you enter them. Check the spelling when you register.

2. Create your account

1. Open **learn.insupplyhealth.com** and press **Register**.
2. Enter your names, email address, phone number, cadre, county and place of work.
3. Enter the code that the platform sends to your email. Your account is then ready.
4. You see only the courses that are open to your cadre.

3. The five micromodules

The Health Facility Supply Chain Management Micromodules are a series of five micromodules. Each micromodule is a short course of about 2 hours, made of four or five lessons, and gives its own certificate of competency with 2 CPD points.

Micromodules of the series

MICROMODULE	WHAT IT COVERS
Understanding the Client's Needs	Basic logistics; visual inspection of health products during dispensing; storage of health commodities in homes; safe home disposal of medicine; respectful pharmacy practices
Logistics Management Information Systems	Essential data and key logistics terms; the purpose and sources of data; data quality and its management; feedback mechanisms
Inventory Management	Ordering health commodities; stock status assessment; routine physical stock count; tracking expiry
Storage and Distribution	Receiving; issuing, transfers, reverse logistics and recalls; storage, handling, disposal and overstock; records and reporting; unfit health commodities
Performance Management	Supply chain performance management; effective supply chains; tools and dashboards; data review teams; corrective action

Good to know
• You can take the micromodules in any order, and more than one at the same time. Finish all five to earn the series badge.

4. Enroll in a micromodule

1. Press **Courses**, or open the series page from **Micromodule series**.
2. Open a micromodule and press **Enroll**. Some micromodules ask a manager to approve first; you get an email when it is approved.
3. The micromodule now shows on your **Home** page under **My courses**, inside the series.

5. Take the lessons and tests

1. Open the micromodule. Take the **pre-test** first: 10 questions, not graded. It shows what you already know.
2. Press **Start** or **Continue** on a lesson. The lessons can be taken in any order.
3. Go through the sections of the lesson. The bar at the top shows how far you are. A lesson is done when you view it to the end.
4. When every lesson is done, the **post-test** opens: 10 questions. Score **80% or more** to complete the micromodule. You can take it again as many times as you need.
5. Press **Save & exit** when you stop. Next time, **Continue** opens the lesson where you stopped.
6. Press **Focus** for a bigger view, or **Fullscreen** on a computer.

Good to know
• The first time, a lesson can take a few minutes to open on a slow connection. The player says it is loading; please be patient. If it offers **Load it fresh**, press it. Your progress is safe.
• Your saves wait on your device when the connection drops, and go to the server when it comes back.
• The knowledge checks inside the lessons are for practice. The post-test is what counts.

6. Join the live webinars

A facilitator runs a live webinar on one micromodule about once a month. Webinars add to the lessons. You do not need them for the certificate.

1. Open a micromodule. The **Live webinars** card shows the next webinar and its registration link.
2. Press **Notify me about live webinars** to hear about each one before it starts.

7. Get your certificates

1. When you pass the post-test of a micromodule, its **certificate of competency** is issued at once.

2. It is emailed to you and is on your **Certificates** page, where you can download it.
3. Anyone can check it by scanning the QR code, or at **learn.insupplyhealth.com/verify**.
4. Finish all five micromodules to earn the **series badge**, which you can download and share.

8. Get help

1. Open **Help** at the top of any page for answers to common questions.
2. Press **Contact us** to send a request. You get a reference and a reply by email, usually within one working day.
3. WhatsApp help desk: Monday to Friday, 08:00 to 17:00 EAT. Email: **learning@insupplyhealth.com**.

9. Quick fixes

I did not get the code.

Check your spam folder. Wait one minute, then press Send again. Check that the email address is correct.

The lesson is blank or slow.

Wait a moment: the first open can take a few minutes on a slow connection. If the player offers Load it fresh, press it. If it stays blank, close the page and open the lesson again from the micromodule page.

My score does not show.

Finish the post-test to its last question and submit it. The micromodule page updates within a minute.

I cannot see a micromodule.

The list shows only the courses open to your cadre. Check your cadre on your profile page, or contact us.